

Making a Hotel Reservation

飯店訂房趣

There are many things to consider when planning a vacation: where to go, what hotel to stay in, how to get there and what to do. Therefore, it's always a good idea to plan ahead when you're going on a trip. The first challenge is booking a hotel room over the phone.

Thank you for calling Kang Chiao Hotel. How can I help you?



I'd like to make a reservation.

For this lesson, Grade 1 and 2 students were at our KCIS hotel. First, our young guests excitedly shared their past hotel experiences, which helped them to decide on the type of room that fits their needs. They also learned how to book a hotel room with reference to the arrival and departure dates, number of guests, room type, and making credit card payments.

計劃假期時，需要考慮很多因素：去哪裡？在哪家飯店住宿？如何到達那裡？做什麼活動？因此，旅行時最好事先做好計劃。而第一個挑戰，就是如何透過電話預訂飯店房間。

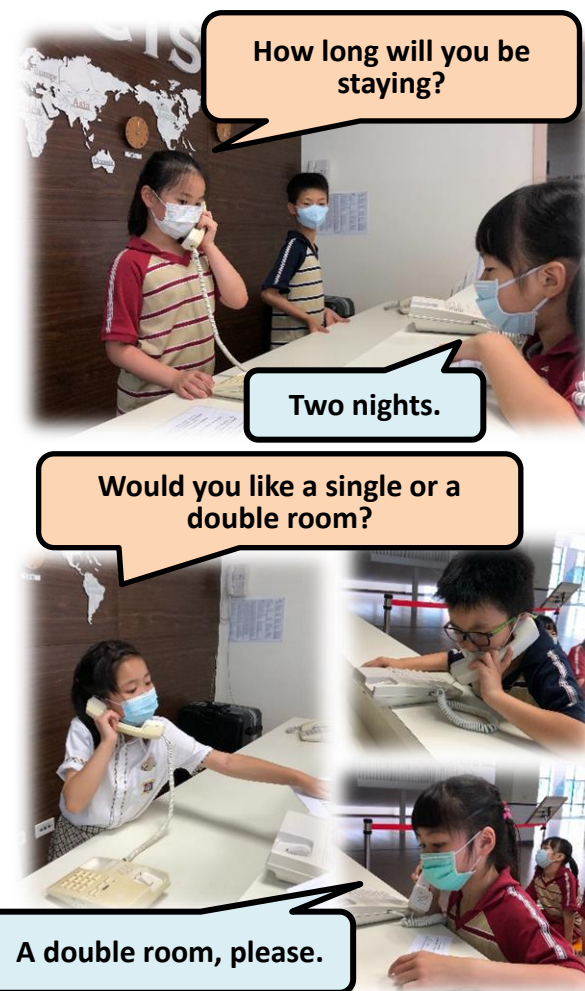
在本月課程中，一、二年級的孩子來到英語村飯店。首先，他們開心地分享過去的住宿經驗，這有助於選擇適合自己需求的房型。他們還學習了如何依據入住和退房日期、入住人數、房型來預訂飯店房間，並且以信用卡支付費用。

How long will you be staying?

Two nights.

Would you like a single or a double room?

A double room, please.



Checking In and Out of a Hotel 飯店報到與退房

When staying in a hotel, you will have to speak to the receptionist when you arrive and leave the hotel and when you want to ask for information about the city or town where the hotel is. It's important to know some phrases that will be used in these situations.

Your room number is 1103 on the 11th floor.

I am checking out. Here is my key card.

This month at English Village, Grade 3 and 4 students were at our KCIS hotel, practicing commonly used expressions for both checking in and out of a hotel. Once they arrived at the hotel, they showed their identification, signed in and got their key cards. When they were ready to leave, they checked out, handed over their key cards and paid the bill.

How many pieces of luggage did you bring?

A big one.

入住飯店時，不論在抵達、離開飯店或是要詢問其他資訊時，都必須與櫃檯人員交談。因此，了解在這些情況下的用語是很重要的。

這個月，三、四年級小朋友來到英語村飯店學習了入住和退房時常用的溝通方式。抵達飯店後，他們出示護照報到並拿到房卡。準備離開時，他們退房、繳回房卡並支付最後的帳單。

May I see your passport?

Here you are.



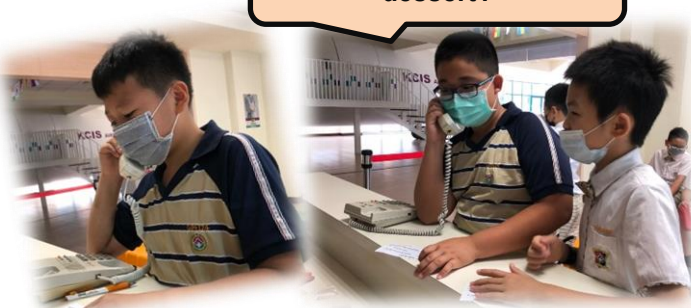
Ordering Room Service

客房送餐服務

Room service works in similar ways to regular restaurant service. When you're either too tired, too busy or merely into a relaxing and time-saving way to eat, ordering hotel room service can be a good choice which makes your hotel stay an enjoyable one.

This month at English Village, Grade 5 and 6 students were at KCIS hotel, learning how to order room service and asking questions about food over the phone. The registered guest name, room number, and delivery time were needed when the guest was placing an order.

What should I have for dessert?



What can I get for you, Miss?



How can I help you, Miss?



I would like to order room service.

Brownie, thank you.



Chili nachos, please.

